

ANNUAL REPORT for the period **1.8.2018 - 31.7.2019** 







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# ZEMNÝ PLYN EKOLOGICKY ŠETRNÝ

EKONOMICKY VÝHODNÝ ENERGETICKY HOSPODÁRNY

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# FOREWORD FROM THE MANAGEMENT OF THE COMPANY



**Ing. František Čupr, MBA** Chairman of the Board of Directors

Dear shareholders, dear colleagues,

we present to you our annual report summarizing the results of our operations and implementation of projects in the period from 1 August 2018 to 31 July 2019, which can be considered to be comprehensively successful. The results of the company are traditionally affected by the weather. Although the outside temperatures last winter were not as low as in the previous year, the first weeks of 2019 and the end of the heating season in May were quite cold. Between August 2018 and July 2019, the volume of gas distributed by the distribution network of our company was approximately at the same level as over the previous comparable period. The higher volume of gas distributed in the exceptionally cold January and May offset the warmer temperatures of other winter months. During the reporting period SPP - distribúcia, a.s., continued to optimize its internal processes. In order to stabilize the level of operating costs, we continued to optimize our operational activities, mainly by increasing the productivity of work



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**Ing. Štefan Šebesta** Member of the Board of Directors

maintenance and procurement. We can also evaluate the condition of the safety and reliability of the distribution network as a success. Our company in the concluded period again met all monitored quality standards. Thanks to the conscientious work of our employees, we have prepared the distribution network to ensure a safe and reliable supply of natural gas for business partners in the coming period too. In order to address possible emergencies and prevent them, SPP - distribúcia, as the distribution network operator, ensures a continuous standard of gas supply security for household customers in accordance with applicable legislation. Our tool for this is primarily the use of natural gas in underground storage facilities which also have the purpose of balancing the system, we also have contracted supplies of gas so as to fully cover the need to meet supply security standards in accordance with the criteria of economy and efficiency. By implementing these measures, we have shown that the company is able to provide continuous and reliable gas distribution for all households in the Slovak Republic, including in



**Ing. Martin Hollý** General Director

emergencies.

In the period under review, an amendment to Act no. 251/2012 on Energy came into force as did an amendment to the Regulatory Office for Network Industries' Decree 223/2016 establishing Price Regulation in the Gas Industry. A legislative process is currently underway to amend Act no. 309/2009 on the Promotion of Renewable Energy Sources, which we commented upon at the stage of interdepartmental proceedings. The most important thing in our view is our involvement in the development of Slovakia's low-carbon development strategy up to 2030 with a view to 2050, which we also commented upon. We are convinced that natural gas can play a key role in the effective transition to a low carbon economy, thanks to its undoubted positive attributes. The halving of emissions of CO<sub>2</sub> compared with solid fuels and zero production of solid pollutants in the burning of gas are the basis for a gradual decrease in  $CO_2$  emissions at a sensible price and for replacing dirty sources of heating with natural gas. This additionally increases the quality of our atmosphere.

We are also continuously improving customer service. Our web applications are attracting ever greater interest. We are pleased that we are continuing to record increasing interest in our online services. They are now used by almost three out of four customers who are connected to the distribution network. A new thing in online communication is the new online forms for connections and technical changes in apartment buildings, a request for removal of a meter before the implementation of the reconstruction of an existing point of delivery, information for customers about the status of their application in the connection process, as well as an expanded "Frequently Asked Questions" section. At the beginning of the year, for customers from the category "Household and Retail" a new online application for "self-reading gas meters" was launched. Customers can use the application for an extraordinary reading, when changing gas supplier or during the normal

reading cycle for the point of delivery. Managing the environmental aspects of our company remains our constant priority, so we maintain the defined operational and control procedures and monitor performance indicators in accordance with ISO 14 001. In addition, in the concluded period we have continued the media promotion of natural gas as a "green" heating fuel. The topic was particularly to intensify media communications about the benefits of natural gas as an energy source that can contribute to improving air quality at an affordable price, and we implemented the media campaign "Natural gas is 3E". The key message of the campaign is that natural gas in combination with renewable energy sources can be an effective and inexpensive solution to combat climate change, in an effort to improve air quality and thus play a key role in the transition to low carbon energy and moreover, it offers value for money. An important step will be to reduce heating using sources that are harmful to the atmosphere

and replace them with low emission sources. This is also why the Ministry of the Environment is planning in the near future to focus more on households. It has announced that "Boiler Subsidies" may be the first instrument to get people to switch from obsolete heating systems to low-carbon or zero-emissions. Our company perceives these steps very positively and, as before, will continue to point out the harm of solid fuels and offer natural gas as currently the most affordable environmentally friendly form of heating.

In the period ahead there are therefore a lot of legislative changes coming that affect the functioning of our activities in the future. We appreciate the fact that in the history of our company, our employees have always demonstrated the ability to respond flexibly to changes in the energy market and thanks to their efforts today SPP - distribúcia, a.s., is a modern, reliable and efficient company able to create value for its customers, business partners and shareholders.



# RESPONSIBLY & REASONABLY

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ZEMNÝ PLYN

# COMPANY COMPANY PROFILE

The company SPP - distribúcia, a.s., as the owner and operator of a gas distribution network of more than 33,000 km, provides natural gas distribution in the territory of the Slovak Republic to more than 1,5 million points of delivery. The volume of such distributed gas accounts for about 98 % of the total natural gas volume distributed in the Slovak Republic for more than 94 % of the Slovak population with access to natural gas.

The reliability of operation of such an extensive gas distribution network requires a high level of professionalism, continuous development and consistent monitoring of the condition of pipelines and gas facilities in order to ensure the technically safe, user reliable and economically efficient distribution of natural gas. SPP - distribúcia considers a continuous natural gas supply as one of the strategic pillars for maintaining the energy security of the Slovak Republic; therefore, increased attention is paid to it by the company. Furthermore, the company concentrates on the consistent implementation of quality standards and a number of other legislative requirements. SPP - distribúcia is a responsible guarantor of a strategic gas supply for household customers. The company also performs dispatching control and monitoring of the gas distribution system, including its physical balancing. SPP - distribúcia actively supports the development of an open gas environment through its activities. The company aspires to be a stable and efficient provider of professional services for 25 distribution network users as well as natural gas customers of all categories. It places emphasis on transparent and non-discriminatory business

activities and strives to continuously improve the provided services, which is reflected in the growing options for electronic access to key services. Priority business areas for SPP - distribúcia include the sale of distribution capacity, connections to the gas distribution network, active promotion of the use of natural gas as a comfortable, economical and environmentally friendly fuel, development activities, and the operation and maintenance of gas facilities.

The provision of safety for the extensive gas distribution network and its operation is preceded by safety of people in their own workplaces, which remains the company's priority. SPP - distribúcia strives to set up its processes optimally and to increase the efficiency of the operating activities resulting from its position as an independent operator on the Slovak gas market.

# BOARD OF DIRECTORS AS AT 31/07/2019



**Ing. František Čupr, MBA** Chairman of the Board of Directors

František Čupr graduated from the Faculty of Business and Economy of Mendel Agricultural and Forestry University Brno with a Masters of Business Administration (MBA) in 2006. After graduating, he worked for seven years with Jihomoravská energetika, a. s., in Brno, in various managerial positions, including Deputy Director of the Sales Division and Strategy Director. In 2005, he started to work for the J&T Investment Group, dealing with energy projects. In the same year, he founded a company trading in electricity and natural gas, EP Energy Trading, a. s. (former United Energy Trading, a. s.), where he executed the function of Chairman of the Board of Directors and CEO until 2012. In the period of 2006 - 2010, he was a member of the Supervisory Board of Pražská energetika, a. s. From 2009 - 2013, he operated as a member of the Supervisory Board of Pražská teplárenská, a. s. In 2013, he became Chairman of the Board of Directors of Stredoslovenská energetika - distribúcia, a.s. Since 24 January 2013, he has held the position of Chairman of the Board of Directors of SPP - distribúcia, a.s.



**Ing. Štefan Šebesta** Vice-Chairman of the Board of Directors

Štefan Šebesta completed studies in the Management of Industry and Food Enterprises at the Faculty of Chemical and Food Technology of the Slovak University of Technology in Bratislava in 1993. He began his career in 1991 as Communications Manager in Solid, a. s. In the period of 1992 - 1994, he worked for the investment company DIVIDEND, a. s., in the position of Communication Manager and at the same time as Portfolio Manager. He was appointed Chairman of the Supervisory Board of Záhorácke pekárne and cukrárne, a. s. in 1995. In the years 1994 to 1998 he worked in the polygraphic company DEAL, s. r. o. He was a manager at DEAL & PRINT, s. r. o., between 1998 and 2006. In the years 2006 and 2007 he was Director of the Investment and Acquisitions Office at the Ministry of Defence of the Slovak Republic. He became a Member of the Supervisory Board of Vojenský opravárenský podnik, a. s. in Trenčín in 2007. Since August 2007 he has been the Executive of Cleanlife, s. r. o., and at the same time of DEAL & PRINT, s. r. o. He became Vice-Chairman of the Board of Directors of SPP - distribúcia, a.s. on 12 July 2012.



**Ing. František Urbaník** Member of the Board of Directors

František Urbaník graduated from the Faculty of Electrical Engineering of the Brno University of Technology. He obtained his PhD at the VŠB - Technical University of Ostrava, Faculty of Mining and Geology. He started his professional career Vlárské strojírny, s. p. in 1991 as Chief Power-Supply Director. In the period from 1993 to 1995, he was employed with IMC, s. r. o. as system engineer. In 1995 he co-founded AISE, s. r. o., where he worked as a system engineer and marketer. He executed projects of measurement and control implementation, reduction in energy intensity of industrial enterprises and applied development of data collection and distribution methods. In 1997, he became the executive Officer and Director of this company, where he still works. In the period from 1997 to 2008 he was also a manager of ENBI, s. r. o., where, in addition to energy studies and audits, he participated in the projects of EPC, M&C of Johnson Controls, AISYS, ERIS, and SIEMENS systems, and in the application of TEDOM and Caterpillar cogeneration units; till 1999, he also held the position of Executive Officer of the company. In January 2017, he became a member of the Board of Directors of SES BOHEMIA ENGINEERING, a. s. Since 26 May 2017, he has been a member of the Board of Directors of SPP - distribúcia, a.s.



Mgr. Ing. Marek Štrpka Member of the Board of Directors

Marek Štrpka graduated from the Faculty of Commerce of the University of Economics in Bratislava and the Faculty of Law of Comenius University in Bratislava. He started his professional career in 1996 in the St. Nicolaus Group, holding various managerial positions for eight years. In 2003 he started to work for the AGROFERT Group, first holding the position of financial director and member of the Board of Directors of Duslo, a. s., and from 2008 as the CEO and Vice-Chairman of the Board of Directors of this company. At the same time, he operated as Chairman of the Supervisory Board of the Association of Chemical and Pharmaceutical Industry SR, Member of the Board of Directors of the Slovak Agriculture and Food Chamber, member of Klub 500. Since 2013, he has been the CEO of Stredoslovenská energetika - distribúcia, a.s. Since 11 November 2015, he has been a member of the Board of Directors of Stredoslovenská energetika distribúcia, a. s.



**Ing. Pavol Mertus** Member of the Board of Directors

In 1987, Pavol Mertus graduated from the Faculty of Mining of the Technical University in Košice and subsequently, he completed his postgraduate studies in economics and management of mining industry. Until 1991, he worked as mine inspector at the Mining Office in Bratislava. In the period from 1992 to 1994, he acted as an adviser to the Prime Minister of the Slovak Republic. From 1994 to 1999 he held the position of General Director of the State Environmental Fund of the Slovak Republic and was a member of the Supervisory Board of Všeobecná úverová banka. In the period of 1999 - 2003 he held the position of Business and Economic Director of Pozagas, a. s., where he was responsible for economic management and business matters of the company. From 2003 to 2005, he acted as an adviser to the Board of Directors and a member of the Supervisory Board of FIN-energy, a. s. Bratislava, where he was in charge of energy and gas projects. In the period of 2008 – 2016, he acted as General Director and Executive Officer of ČKD – Slovensko, a member of the ČKD Group Praha, in charge of the complete operation of the company acting in the energy and gas industries, in the area of technology. From 2007 to 2010, he was a member of the Supervisory Board of SSE, a. s., from 2011 to 2012 a member of the Board of Directors of SSE distribúcia, a. s., and from 2013 to 2016. a member of the Board of Directors of SSE, a. s. Since December 2016, he has acted as Chairman of the Supervisory Board of SSE – Distribúcia, a. s. in Žilina. Since 2 January 2017, he has been a member of the Board of Directors of SPP - distribúcia, a.s.

# TOP MANAGEMENT AS AT 31/07/2019



**Ing. Martin Hollý** General Director

Martin Holly graduated from the Faculty of Commerce at the University of Economics in Bratislava with a specialization in foreign trade, and from the Universidad de Grenada in Spain. After graduating, he first worked for several years as Senior Auditor and Consultant at Arthur Andersen. In 2003 he took up the position of Director of the Economic Department in NAFTA a.s., where he significantly contributed to the restructuring of the company. From July 2008 to September 2012, he was General Director of NAFTA, a. s., as well as a Member of statutory bodies in POZAGAS a. s. In October 2012 he moved to SPP - distribúcia, a.s., within the SPP Group, where he has held the position of General Director since 1 December 2012.



**Ing. Roman Filipoiu, MBA** Head of the Economics and Regulatory Division

Roman Filipoiu completed his Financial Management studies at the Faculty of Business Management at the University of Economics in Bratislava. Later on, he obtained his MBA at Oxford University in Great Britain. After graduating, he started working as an Auditor and Consultant in Deloitte, where he participated in audits of several major banks, financial institutions, and media companies in Slovakia. He started working in the energy sector after joining NAFTA a. s. in 2007. He was responsible for controlling, price regulation, and later also for accounting, procurement, and finance. In the same period he also worked as Chairman of the Supervisory Board in Karotáž a cementace s. r. o. and Naftárska leasingová spoločnosť a. s. Since April 2009, he has been Head of the Economics and Regulatory Division for SPP - distribúcia, a.s. At the same time, he operates as Chairman of the Supervisory Board in SPP - distribúcia Servis. s. r. o., and member of the Supervisory Board in Plynárenská metrológia, s. r. o.



Ing. Rastislav Prelec Head of the Network Operation and Asset Management Division

Rastislav Prelec graduated from the Faculty of Electrical Engineering at the Slovak University of Technology in Bratislava in 1985 and completed his Masters in Industrial Engineering at Fachhochschule Ulm (Germany) in 2005. After completing his studies, he worked in the Chemical Technology Research Institute as Head of the Automation Department until 1991. In the period of 1991 - 1995 he was self-employed in the field of industrial automation. In 1995 he joined Slovenský plynárenský priemysel, a. s. as a Telemetric Equipment Technician. He later worked as Head of the Control Systems Department. Since 1997 he has worked as a Project Manager and Co-Manager on the following projects: Reconstruction and Remote Control of Transfer Stations (SCADA SPD), Remote Monitoring of Regulation Stations (SCADA OZ), Dispatching Control Systems (SCADA), Remote Monitoring of Large Customers, Mobile Workplaces, and the Distribution Information System. In 2009 he was appointed Director of the Maintenance and Metering Division in SPP - distribúcia, a.s., where he served until 1 July 2013, when he became Head of the Network Operation and Asset Management Division in SPP - distribúcia, a.s.



**Ing. Miroslav Horváth** Head of the Maintenance and Metering Division

Miroslav Horváth completed his studies at the Faculty of Mechanical Engineering of the University of Žilina, specializing in the gas industry. After graduating, he started working for Slovenský plynárenský priemysel, š.p., as a Technician of Gasification in 1999. Subsequently he worked in several positions, among others also as Head of the Centre District Gasworks in Považská Bystrica. In July 2004 he became Head of the Local Unit in Prievidza. After the legal unbundling in 2007, he joined SPP - distribúcia, a.s., in the post of Head of the Regional Centre East in Košice. Since 2009. he has worked as Head of the maintenance department in the Maintenance and Metering Division and subsequently as Deputy to the Section Head. On 1 July 2013 he was appointed Head of the Maintenance and Metering Division for SPP - distribúcia, a.s.



**Ing. Marek Paál** Head of the Distribution Services Division

Marek Paál, specialising in the gas industry, completed his studies at the Faculty of Mechanical Engineering of the University of Žilina in 2003. However, he started working in this field in 1996, when he joined the Slovak Gas Dispatching at Slovenský plynárenský priemysel, a. s. (SPP), holding various posts. Since 2004 he worked at SPP as Director of the Distribution Capacities Sales Division. In 2006, he participated in the legal unbundling process of SPP into three separate companies and led the project for the implementation of a distribution information system for liberalised gas trading. After the legal unbundling, he continued to work as Director of the Distribution Capacities Sales Division in the now separated company SPP - distribúcia, a.s. Since the restructuring of the company in 2009, he has held the position of Head of the Distribution Services Division.





**Ing. Irenej Denkocy, ACCA** Head of the Investment Division

Irenej Denkocy graduated from the Faculty of Business Management of the University of Economics in Bratislava with a specialization in financial management. He continued his studies by qualifying for and gaining ACCA membership. After graduating, he first worked as an assistant auditor at Ernst & Young, where he participated in the audits of several significant businesses in Slovakia. In 2009 he joined SPP - distribúcia, a.s., in the position of Senior Controller. Starting from 2011, he worked in the position of Head of Investments Controlling and Asset Registry. From July 2014 to January 2015 he was nominee Head of the Investments Division of SPP - distribúcia a. s. Since 1 February 2015, he has been Head of the Investments Division.



**Mgr. Ing. František Kajánek** Head of the Human Resources and QHSE Division

František Kajánek graduated from the Mining-Geology Faculty at the Mining College in Ostrava with a specialization in economics and the management of mines, and later studied law at the Comenius University. He has been actively engaged in the area of human resources since 1995, working at NCHZ a. s., Nováky, for the Office for State Services, and for the Ministry of Labour, Social Affairs and Family of the Slovak Republic. Starting from 2007, he worked for NAFTA, a.s., where he held the position of Director of Human Resources from 1 January 2008. In addition to human resources, he was also responsible for corporate culture and internal communication development. Since 1 December 2013, he has been a team-member of SPP - distribúcia as Head of the Human Resources and QHSE Division.



# SUPERVISORY BOARD AS AT 31/07/2019



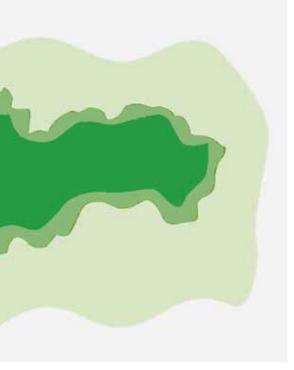
**Ing. Rastislav Chovanec, PhD.** Chairman of the Supervisory Board

In 2002, Rastislav Chovanec completed his International Business studies at the Faculty of Business Management at the University of Economics in Bratislava, where in 2006 he also obtained his PhD. He started working in 2004 as a project manager at Foreign Direct Investment Section of the Slovak Investment and Trade Development Agency (SARIO), where he worked until 2006. Between 2006 and 2010 he worked as an Adviser to the Prime Minister for Foreign Investment. In the years 2008 -2012, he was CEO of Ceptra, s.r.o. In 2012 he returned to the Government Office of the Slovak Republic, where he worked two years as an Adviser to the Prime Minister for Investment. In 2014, he was appointed State Secretary of the Ministry of the Economy of the Slovak Republic, where he operates up to now. Since 2012, he has been Chairman of the Supervisory Board for SPP - distribúcia, a.s.

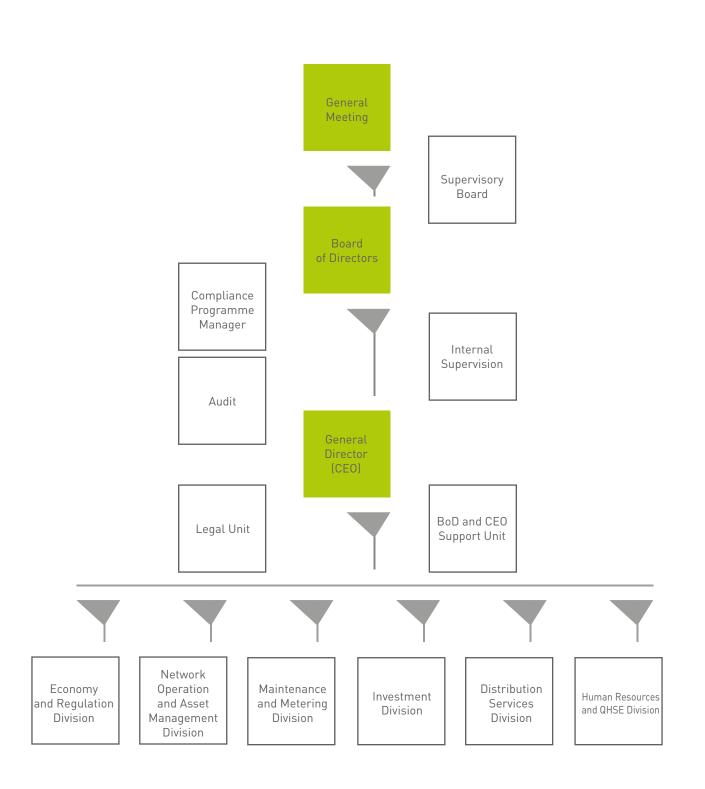
**William Price** Vice-Chairman of the Supervisory Board

Members:

Pavol Korienek Ing. Robert Procházka Milan Boris JUDr. Mgr. Matej Šimášek, PhD.



# ORGANIZATIONAL STRUCTURE



# ECO-FRIENDLY



EKOLOGICKY ŠETRNÝ EKONOMICKY VÝHODNÝ SAT

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# **NEW** ONLINE RESERVATION **SYSTEM**





# SAFE AND RELIABLE DISTRIBUTION

# OPERATION AND NETWORK SECURITY

An important activity to ensure the reliable and safe operation of the distribution network in 2018 was conducting internal and external inspections of high-pressure gas pipelines. The process of internal inspection checked the technical condition of DN 700 high pressure gas pipelines on routes Mokrý Háj - Zlaté Moravce and Vysoká pri Morave – Jablonica, over a total length of 173 km. Subsequently, in the first half of 2019 the most serious deficiencies were reviewed and removed. In parallel with the internal inspection, there was an external inspection performed over 646 km, which provided an assessment of the condition of insulation, the quality of active corrosion protection, the openness of routes and the removal of undesirable vegetation. In 2019, external inspections are planned on 730 km of other sections of the distribution network. In the coming period, the operator of the distribution network will continue taking steps which are necessary to achieve the reliable distribution of gas to the customers, without regard for the direction of supplies into the Slovak Republic.

# DAMAGE TO GAS FACILITIES BY THIRD PARTIES

In the assessed period from 1.8.2018 – 31.7.2019 the company recorded a decline of 20% in cases of damage to gas facilities by third parties. Damage was recorded primarily in the implementation of earthworks in the protective zones of gas facilities. In 2019 the company again performed free staking out of gas facilities within 100 m to reduce the number of damaged gas facilities. We continue to cooperate with the Slovak Trade Inspectorate (SOI) to solve cases of damage to gas facilities.

### ENSURING A STANDARD FOR SECURITY OF SUPPLY

During the 2018/2019 winter season (November 2018 - March 2019) in order to address a possible state of emergency and to prevent one, The company, as the distribution network operator, ensured a standard for security of gas supply for household customers in accordance with applicable legislation. The tool to do this was primarily the use of natural gas from underground storage facilities also intended to balance the system, additionally through contracted gas supply so as to fully cover the need to meet standards for security in accordance with the criteria of economy and efficiency. Implementing these measures also during the period 11/2018 - 03/2019 testifies that the company is able to provide continuous and reliable gas distribution for all households in the Slovak Republic, including in emergency situations.

# DETECTION OF THE UNAUTHORIZED CONSUMPTION OF GAS

Also in this period, we successfully continued in the detection of illegal consumption to achieve a reduction of losses in the distribution of natural gas. Company employees identified and documented 825 cases of unauthorized consumption amounting to more than 4 million cubic metres of gas.

In order to increase the safety of the operated equipment, we conducted dozens of general checks aimed at detecting and documenting illegal consumption. For this purpose, almost 50,000 delivery points were checked over the past year, during which more than 700 cases of proven interventions in meters or even directly into the gas pipeline were detected. Many are now the subject of criminal proceedings.

# GASIFICATION OF SLOVAKIA

Currently gas is available in 77% of the municipalities in Slovakia, home to more than 94% of the population. In terms of the achieved level of gasification of municipalities, further development of the distribution network is no longer required, but due to the significant development of residential areas for several years we have been gradually connecting these sites to the distribution network. The residential areas are generally located in municipalities which are already gasified, so the distribution network is becoming denser.

In the period 08/2018 - 07/2019, the volume of gas distributed by the SPP-D network compared with the period 08/2017 - 07/2018 was at about the same level, where lower distribution during the warmer than normal months of February and March 2019 was offset by higher distribution during colder January 2019. In the longer term, however, the currently lower volumes of gas distributed are mainly due to higher air temperatures in winter months compared to the long-term average.

### Distribution of natural gas through the SPP-D distribution network in 2015 – 31.7.2019 (billions of cubic metres/15 °C)

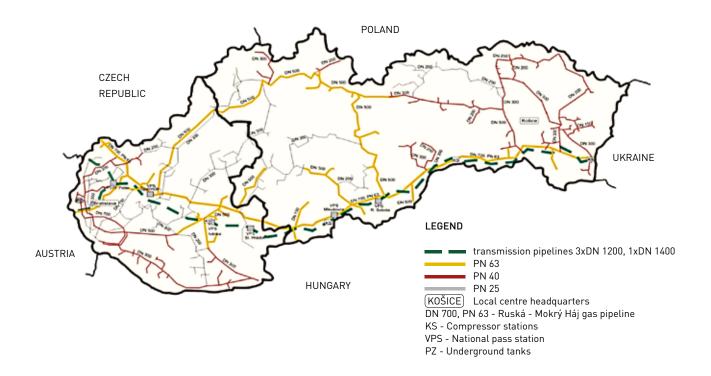
	2015	2016	2017	2018*	2019**
Distributed volumes	4.59	4.68	4.90	2.87	4.81
Length of the distribution network in 2015	5 - 31.07.201	9 (km)			
	2015	2016	2017	2018*	2019**
High-pressure gas pipelines	6 278	6 274	6 280	6 280	6 281
Medium and low pressure gas pipelines	27 023	26 996	26 993	27 020	27 077
Spolu	33 301	33 270***	33 273	33 300	33 358

\* 7-month period ended 31.07.2018

\*\* 12-month period ended 31.07.2019

\*\*\* Updated and accurate lengths of gas pipelines in the transition to the new GIS (Geographic Information System).

# MAP OF THE DISTRIBUTION NETWORK OF SPP - DISTRIBÚCIA, A.S.



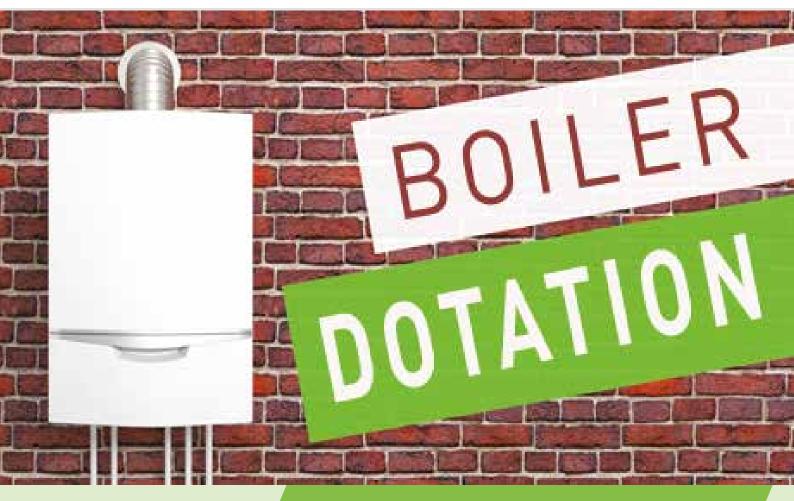
### Classification of local gas network in 2015 – 31.7.2019 (km)

	2015	2016	2017	2018*	2019**
Steel	12 509	12 429	12 342	12 298	12 289
Polyethylene	14 514	14 567	14 651	14 722	14 788

### Investment in the renovation / reconstruction of the network in 2015 - 31.07.2019 (in mil. EUR)

	2015	2016	2017	2018*	2019**
Investment in renovation	21	27	24	11	30
Number of km of upgraded pipelines of the local area network (low and medium pressure pipelines)	126	129	128	63,4	142
* 7-month period ended 31.07.2018					

\*\* 12-month period ended 31.07.2019





EKOLOGICKY ŠETRNÝ EKONOMICKY VÝHODNÝ ENERGETICKY HOSPODÁRNY

# CUSTOMER ORIENTATION

# RELATIONS WITH GAS SUPPLIERS, THE LIBERALIZED GAS MARKET

As of 31 July 2019, SPP - distribúcia was providing access to the distribution network and gas distribution for 26 users of the distribution network. We are continuing to present new products and improvements in order to contribute to the development of the gas market in Slovakia, particularly streamlining and upgrading the user interface of the IT system that is used by gas suppliers, increasing transparency and broadening the accessible data about the distribution network and distribution contracts.

Number of distribution network users

# LEGISLATIVE AND REGULATORY

In the first half of 2018 as part of the functioning of the gas market, a number of changes occurred resulting from the amendment of Act no. 251/2012 on Energy and amending some acts, the amendment of the Regulatory Office Decree no. 223/2016 establishing Price Regulation in the Gas Industry and partly also from the adoption of the new Act no. 152/2018 on Metrology and on the amendment of certain acts. SPP - distribúcia, a.s. reacted operationally to the changes by adjusting its internal processes and procedures in relation to other gas market participants. In April 2019 the Regulatory Office for Network Industries finalized the initial draft of its Concept for Protecting Consumers qualifying as being in energy poverty and, following objections to comments made, the draft concept is the subject of further review. In June 2019, preparation began on the new regulatory policy for the years 2022 to 2026 and SPP - distribúcia, a.s., in cooperation with other members of the SPNZ was involved in the development of documentation for the development of this document. At the Ministry of Transport and Construction of the Slovak Republic the process is still ongoing for the preparation of new legislation, specifically the Spatial Planning Act and the Construction Act. In July 2019, the first round of the dispute procedure on comments from entities took place, the second round is scheduled for August 2019. The period from 1.8.2018 to 31.7.2019 did not bring any more gas related amendments to the stated legislation or to Act no. 250/2012 on Regulation in the Network Industries.



### Number of changes of supplier



# SHORTENING THE PROCESS OF CONNECTING TO THE DISTRIBUTION NETWORK

In the period from 1.8.2018 to 31.7.2019 our company provided by applicants for connection to the distribution network the possibility of personal contact at three customer offices, in Bratislava, Žilina and Košice. Applicants for the connection can also use the contact postal address and the online contact information on our web site.

SPP - distribúcia meets quality standards for establishing commercial and technical conditions for connection at a level of 100% and quality standards for determining commercial and technical conditions for change of consumption parameters at delivery points at a level of 100% (Decree of the Regulatory Office for Network Industries no. 278/2012). For the period 08/2018 - 07/2019, our company connected 10,120 new points of supply into the distribution network in the categories of households, small consumers, moderate consumption and high consumption. We successfully continued to improve the connection process and we took care to shorten the connection process overall

### Evaluation process for steps for connection on the part of SPP - distribúcia:

- issuing of technical conditions for connection and the draft contract for connection to the distribution network,
- opinion on project documentation,
- administration of an application for meter installation and the installation of the meter at the point of delivery.

# SERVICES FOR MEDIUM AND LARGE CUSTOMERS

SPP - distribúcia, through its key account managers, constantly strives to develop an individual approach to customers with annual consumption of natural gas exceeding 60 000 m<sup>3</sup>. Managers provide customers with expert advice and propose appropriate technical and business solutions before implementing a new connection to the distribution network or prior to the implementation of technical changes to existing point of delivery, to provide customers with the greatest comfort and an individual approach to the gasification of their project.

# DIGITIZATION OF SERVICES - WEB APPLICATIONS FOR CUSTOMERS

Already during 2014 we placed electronic forms on our website, www.spp-distribucia.sk which our customers can use to submit a request for connection, for an opinion on technical changes to an existing point of delivery or a request for installation of a meter, fully electronically from the comfort of their home. Applicants use this service mainly due to the speed of completing the forms and its availability 24 hours a day. In the period from 1.8.2018 to 31.7.2019, 14 233 applications were submitted for connection and for technical change to an existing point of delivery, which represented 74% of the total applications submitted. We continue to send invoices for connection fees, connection contracts and opinions on technical changes electronically to the email address of the applicant. With this helpful step we have removed the need for the personal receipt of registered mail and greatly accelerated the accessibility of our opinions to ensure the fastest possible gasification of new delivery points or technical changes to existing delivery points. Implementing this new mode of communication was the natural next



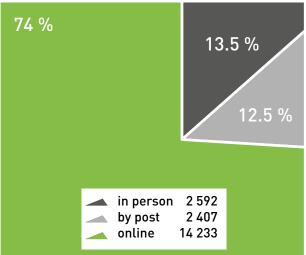
### Number of changes of supplier by category

step to ensure the highest possible operating convenience for present and future customers.

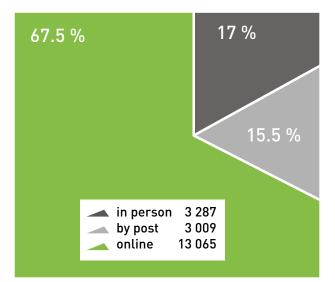
At the beginning of the year, in connection with our new website, we updated the video tutorial: 7 Steps to a Connection in order to help our customers better understand and visualize the process of connecting households to the distribution network. The video is available, not only on our website www.spp-distribucia. sk, but also on our new YouTube channel SPP - distribúcia. The site also has a new application "Frequently Asked Questions" for the category of households and small businesses. Customers can find immediate answers to their questions there without needing to visit a Customer Centre or to call the Customer Line.

Something else new for applicants for connection to the distribution network is the new online application that enables them to use a web form submit an application for an addendum to the contract on connection to the distribution network, due to a requested extension to the term of the contract, any change of ownership of the real estate, or because of the requirement to change issued connection specifications. We are pleased that we continue to see increasing interest in our online services. While in 2016 63% of applicants submitted an application for connection and a technical change via the web form, in 2017 it was 67% of applicants and in 2018 the number of such applications submitted increased to 72%. In the period from 1.8.2018 to 31.7.2019 74% of applicants took advantage of the opportunity to submit their application via the online application.

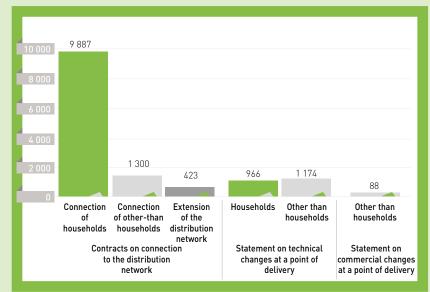
### Requests for connection to the distribution network and for an opinion on a technical change for the period 1.8.2018 – 31.7.2019



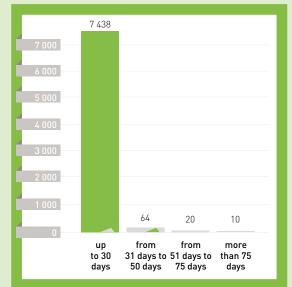
Applications for installation of the meter for the period 1.8.2018 - 31.7.2019



Number of concluded contracts on connection to the distribution network and the number of observations on technical and commercial changes at delivery points from 1.8.2018 – 31.07.2019



Evaluation of completed connection process – contract for connection to the distribution network in the Household category Installation of meter between 1.8.2018 and 31.7.2019



# v spp - distribúcia BLOOD DONATE DAY 28.9.2018

# EMPLOYEES AND THE DEVELOPMENT OF CORPORATE CULTURE

# WE GROW TOGETHER

Our professional teams do a quality job every day. That's how over many years we have been reliably bringing heat to the homes of the Slovak population. We bring environmentally and economically appropriate and energy efficient solutions and that's what guarantees the stability of our business. In mutual communication and cooperation, we follow professional ethics and common values. We carry out our core activities safely, with quality and as efficiently as possible. In our accommodating communication with our customers and partners, we pride ourselves on providing professional services.

# WE DEVELOP

As part of the activities to develop and strengthen our corporate culture, last year we implemented the third wave of our employee survey. We obtained information about the current extent of engagement, satisfaction and loyalty of our employees and how employees perceive the company at this time. We have focused on acquiring and introducing employee ideas for the development of the company into our corporate practice.

As of 31 July 2019, our team consisted of 1 294 employees. In order to care for the safe and reliable operation of natural gas distribution networks, it is essential for there to be continuing education and the acquisition of licenses for performing specific gas activities. We place a high priority on professional development, and also personal and career-development, IT skills and the development of soft skills. Through education we constantly improve the expertise of our employees and thereby improve our services. The Young Gasworker Project and the Graduate Development Programme rejuvenate our teams with the aim of passing knowledge and years of experience in gas work. The Young Gasworker Project in cooperation with high schools is dedicated to students during their studies. After its successful completion, our door is open to them. The Graduate Development Programme enables selected university graduates to get an overview of the key activities of the various departments of the company and acquire a solid foundation for their future career with us.

In terms of developing specific target groups of employees, we addressed the promotion of communication and negotiating skills of operational technicians, which is the first line of communication with our external partners and institutions in order to further improve our contact with each other.

Our company maintains its diversity policy, which it also applies in its administrative, management and supervisory bodies.

# WE REWARD INDIVIDUAL PERFORMANCE

Our corporate culture is targeted at performance and commitment, initiative and teamwork. We support it through incentives to improve the quality and efficiency of performance. Remuneration is inextricably linked with the individual approach of our employees to fulfilling the visions and goals of the company. The methodology for calculating the relevant attributes of quality and efficiency performances maintenance of gas facilities is continuously updated in order to give a real and objectively effective link to reward performance.

In promoting good communication and cooperation in teams and management, we are helped by development interviews. These are opportunities for personal and working development and efficient planning of our individual development goals. They are a valuable source of suggestions for improving our business and for every good idea we are grateful to our employees.

# WE ARE SOCIALLY RESPONSIBLE

We do business responsibly and we connect sustainability mainly with the protection and promotion of health, the environment in which we live and with working ethics.

We have again joined the nationwide "to work on a bike" campaign to protect the environment and for a healthier lifestyle in our cities. We appreciate the participation of 90 active cyclists who are supporting our common goal of an ecological approach to life in Slovakia and are also working on their health and fitness.

We are very pleased that our base of voluntary blood donors is expanding from year to year. And we really appreciate that our employees are once again actively involved in the "white crayon" charitable collection for the Union of the Visually Impaired and Blind of Slovakia, the Daffodil Day for the League Against Cancer, Mission – Celebrity Couriers 2019 and internal collections for the Plamienok Hospice. We appreciate the support and volunteering of our employees in the employee grant program under the auspices of the EPH "In my neighbourhood" Foundation and their voluntary participation in the collection of seeds for planting trees in the Bratislava region.

The successful 2018 was completed a joint celebration during the "Our Christmas" event, which is an opportunity for teams from all over Slovakia to meet up.

In summer 2019 we opened together the Company Games in Banská Bystrica. The event was organized to promote sport, health, and as an opportunity to meet colleagues from different parts of Slovakia. In Banská Bystrica we again welcomed our employees and their families. We are pleased to see the annually increasing number of supporters and we thank all participants very much for the pleasant atmosphere and response.

### WE PROTECT OUR HEALTH

Caring for the occupational health and safety of workers is our major priority. It is based in the company policy, the various internal management acts and practices. Fulfilment of programs of occupational health and promoting safety culture create favourable conditions for the safe performance of work. elimination of identified risks and prevent incidents. In cooperation with the occupational health service we provide continuous assessment of health factors in the working environment and we adapt working conditions to the physiological and ergonomic needs of employees. As part of caring for the health of our employees, we provide medical examinations in relation to work. In the period from 1.8.2018 to 31.7.2019 these check-ups were attended by 1 042 employees. Extraordinary preventive check-ups were attended by 22 employees. Our goal is to improve the performance of our employees and ensure the prevention of potential negative effects that might pose a risk to their health. This is why we have a social programme under which we provide employees with an opportunity to undergo a high standard medical examination, vaccination or offer advantages for recuperative medical care. The above-standard medical check-up under the provisions of the

Collective Agreement was attended by 72 employees. The possibility of measles vaccination during the outbreak in Eastern Slovakia in 2018 was used by 23 employees and 214 employees were vaccinated against tick-borne encephalitis.

Through regular training in new knowledge in the field of health and safety at work we have increased employee awareness and promoted safety culture. In the interest of safety, by informing them of the requirements of health and safety and by performing inspections on construction sites we are also managing our suppliers. For individual construction sites already in the process of reconstruction of pipelines we prepare OHS plans. Appropriate selection, allocation and use of personal protective equipment contribute to the elimination of residual risks. High attention is paid to the environment. Monitoring compliance with environmental requirements is therefore part of the daily activities in repair, reconstruction, maintenance or cleaning work on technological facilities. All findings are continuously analysed, then appropriate measures are taken. The continual care for health and safety at work and environmental protection eliminate the influence of individual factors in the working process and achieve an appropriate and safe environment for employees.



# NATURAL GAS – EFFECTIVE AND ECOLOGICAL SOLUTION

In Slovakia, 94% of households and firms have access to natural gas. The easy availability, reliability of use, simple control of gas appliances and environmental friendliness are key factors supporting the sustainable use of natural gas in Slovakia.

# NATURAL GAS AND THE ENVIRONMENT

Despite the fact that natural gas is a fossil fuel, it has extremely positive environmental characteristics compared with other fuels. Compared with solid fuels, the combustion of natural gas produces significantly lower levels of pollutants and produces only negligible amounts of particulate matter - dust particles which at higher concentrations dramatically threaten the health of people.

In addition to the low level of particulate matter (PM) emissions resulting from the combustion of natural gas, negligible amounts of sulfur, a minimal amount of carbon monoxide, the level of nitrogen oxides is also low.

Compared with wood and coal, burning natural gas produces significantly lower carbon dioxide emissions. Using natural gas for heating can save up to



50% of CO<sub>2</sub> emissions compared with coal. Heating using timber releases about 8 times as much particulate matter (PM10 and PM2.5) as does heating with gas and burning coal releases up to 34 times as much PM. The negative impact of PM on public health in the Slovak Republic is alarming. The increased concentration of particulate matter increases the incidence of respiratory diseases and has a negative impact on the development of the human foetus. The level of air pollution with dust particles in Slovakia has long been characterized as serious. The Slovak Hydrometeorological Institute, during the evaluated period 20 times issued a warning (first level of smog) and 5 times issued an alert (the second level of smog) for different locations in Slovakia. According to the current report of the European Environment Agency, the poor regulation of dust particles in Slovakia causes around 5,200 inhabitants per year to die prematurely. Slovakia has so far not adopted effective measures to reduce dust emissions. This concerns in particular local heating. While in the past the main source of pollution was heating with black coal, currently main environmental problem is burning wood in homes. In gasified regions

too, where there are low winter air temperatures, the customers tend to burn wood for economic reasons. Addressing the unfavourable smog by reducing the amount of dust particles in the air is possibly by responsibly selecting the energy source for heating and rational approach on the part of the state for supporting sources of heating that are friendly to the environment and human health.

# ENERGY PERFORMANCE OF BUILDINGS

In accordance with European legislation, after 2020 only buildings with almost zero energy needs will be constructed, representing and an entirely new phenomenon in terms of the design and construction of buildings and not least in the operation of buildings. This is not only about the buildings themselves having nearly zero energy needs, but it is mainly about the philosophy of sustainable architecture and construction with the overall objective in the future to design, implement and operate buildings that are energetically active, environmentally safe and economically efficient. The obligation to construct buildings with

nearly zero energy needs stems from Directive of the European Parliament and Council 2010/31/EC on the energy performance of buildings (also known as the "EPBD"). Under this directive, all new buildings in the EU from 31 December 2020 will need to have nearly zero energy requirements (not for the public sector). An earlier deadline has been set for the public sector - from 1 January 2019.

Natural gas appears to be a suitable fuel for heating and hot water in buildings meeting energy performance class A1 and A0. This is mainly due to the favourable price of a condensing boiler (including installation), its high efficiency, low operating costs, simple, genuine convenience and accessibility, not to mention the almost negligible impact on ecology. This should therefore be taken into account when determining the primary energy factor of natural gas.

# NATURAL GAS AND EFFICIENCY

A heating system, which includes the hot water is an integral part of the house, which should be considered before the actual construction. The



choice of the system affects the thermal comfort in the house, as well as the overall financial costs which the home user needs to pay for the installation and operation of the heating system over a long period. Currently, only ultra-low-energy homes (Class A1 Energy Performance of Buildings) are being built and in the future, it will only be buildings with nearly zero energy requirements (passive houses, energy performance class A0). The fact that the preparation of heat from natural gas is objectively economical can be seen in the following example:

New house energy class A1,

- area 120 m<sup>2</sup>.
- with low temperature underfloor heating system (hot water)
- consumption of heat (heating and hot water) is assumed at **8 762 kWh**.

In the economic evaluation of heating systems there are two basic parameters:

Investment costs and costs over the lifetime of the equipment or during the evaluation period. As for the total cost of the heating system, if in the evaluation we include user comfort and health aspects (threat of carcinogenic emissions of particulate pollutants from the combustion of wood) then heating with natural gas appears to be the most appropriate option. Heating with natural gas is equally advantageous in the case of renovating an older house. As for the total cost of the heating system, the order of heating systems does not change.

# PRODUCING ELECTRICITY AND HEAT IN COGENERATION UNITS

A cogeneration unit is able to produce heat, electricity or even cooling in one device, leading to significant primary energy savings of up to 40% compared with separate production of heat and electricity. A direct result of the saving of the primary fuel is a reduction of emissions generated by combustion. A cogeneration unit is able to cover the energy needs of multiple customers with single device. Due to the availability of cogeneration in various output classes, it has a wide range of applications in industry, the municipal sector, in health or social facilities. We offer those interested in cogeneration a free analysis of the use of cogeneration in the installation of new or renovation of existing energy resources

# CONDENSING BOILERS FOR HOUSES

Thermal comfort, safety, userfriendliness and efficient use of the energy contained in natural gas - all this is provided by the progressive technology of condensing boilers. A condensing boiler can, in comparison with a conventional, classical or low temperature boiler, use a larger amount of the energy contained in the gas, thereby reducing the costs for energy consumption.

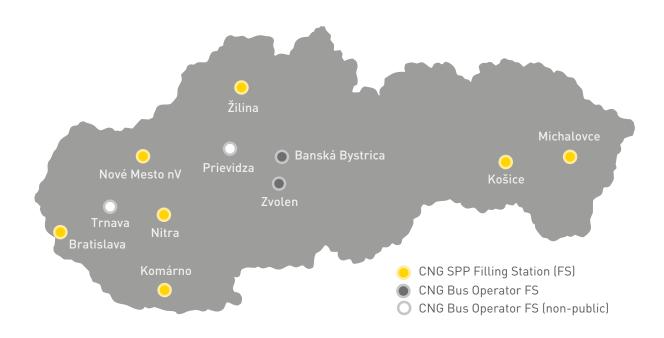
# COMPRESSED NATURAL GAS (CNG) AND ITS APPLICATION IN TRANSPORT

Natural gas continues to find increasing application in transport and an increasing number of automobile manufactures offer a portfolio of CNG vehicles. The actual operation of these vehicles brings users benefits in terms of lower fuel costs and 50% lower tax on motor vehicles compared to vehicles using conventional fuels. By using CNG, moreover, there are significant reductions in harmful emissions and reduced noise, which ultimately brings benefit to society as

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# ZEMNÝ PLYN

EKOLOGICKY ŠETRNÝ EKONOMICKY VÝHODNÝ ENERGETICKY HOSPODÁRNY a whole in the form of a better quality of the environment. The use of CNG brings cost-effective, environmentally friendly and safe transport. Further proof of the future viability of CNG in transport is also the new fuelLCNG project, which received support from the European Union and aims to build 14 CNG filling stations on the D1 and D2 motorways. SPP - distribúcia, supports the distribution of CNG through preferential tariffs for delivery points at CNG filling stations and through the website spp-distribucia.sk and oplyne.info, where, in addition to general information about the benefits of natural gas, we also introduce the general public to CNG as a sustainable fuel with the potential for greater application in transport. Those interested in building CNG stations are also provided with free commercial and technical advice.



# NATURAL GAS IS 3E

Natural gas is currently fighting for its position in the energy mix in fierce competition with other energy sources. On the one hand there is a "boom" of expensive equipment based on renewable resources that are wrongly perceived as the main solution to the problems of climate change, on the other hand, there is the factor of energy poverty, which forces consumers to choose sources that are harmful to health and the environment. Somewhere between these extremes is the almost forgotten natural gas, which does not want to be and is not an enemy of renewables, but an appropriate partner in the common fight to mitigate the effects of global warming.

Heating with natural gas appears to be the most efficient and affordable tool in tackling our air pollution. Little is known about it in general, and therefore our media campaign entitled "Natural gas is 3E" focuses on explaining the benefits of natural gas, with emphasis on eco-friendliness, economic advantages and energy efficiency.

The 3E Logo is gradually appearing in all the activities of external and internal communications as well as marketing. Based on the analysis of the media environment in Slovakia we



EKOLOGICKY ŠETRNÝ EKONOMICKY VÝHODNÝ ENERGETICKY HOSPODÁRNY

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have focused the campaign on several target groups and we have chosen the principal types of media through which to spread our message. At present, most of campaigns are carried out on social networks and in the online environment generally. There is a growing number of people spending a substantial part of the day in the online environment. We determined the formats of our advertising based on this fact and we have started to be much more active on the social networks Facebook, Instagram and the YouTube video portal. Our aim is to interest visitors to the site and our profiles on social networks through interesting (often new) information, videos, photos, graphics and text. Something different, however, appeals

to each target group, therefore we adapt the content and form based on age, education and targeting particular groups. Since we focus mainly on the segment of heating, promotion of natural gas as a commodity it is closely linked with the construction of houses.

We will address each of the target groups in turn throughout the year. In spring 2019, we launched the first video promo and we are presenting others at intervals of 5-6 weeks. During the heating season, we place more emphasis on ecology and health, during the summer we emphasise the economic benefits, the availability of natural gas and preparing for the winter in the form of ensuring comfortable heating for oneself and one's parents. These attributes of natural gas will be promoted through educational and animated videos. We are implementing the campaign "Natural gas is 3E" through professional and non-specialist media articles, videos, social networks, radio spots and ads in relevant print and broadcast media to raise awareness among the general public. This significant campaign is important for changing the public mindset not only in terms of the economic benefits of this source of heating, but also in terms of responsibility for the environment we live in, and responsibility for the air that we breathe.

# EMNÝ PLYN

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# REPORT ON THE BUSINESS ACTIVITIES OF THE COMPANY ECONOMIC AND FINANCIAL PERFORMANCE

# DEVELOPMENT OF THE BUSINESS ENVIRONMENT

The results of the company are largely influenced by the weather, because the cold weather increases demand for heating and therefore also for natural gas, while hot weather increases the demand for cooling, and thus demand for electricity. Fluctuations in weather bringing cold temperatures therefore have a positive impact on the consumption of natural gas and high temperatures outside the norm conversely do not have as much impact because the demand for natural gas outside of heating is balanced. Winter 2019 significantly deviated from normal long-term annual air temperature, which this year applied to the month of May, which was the fourth coldest since 1953. According to the Slovak Hydrometeorological Institute, the average temperature for the first 15 days of May did not exceed 10.4 degrees Celsius. It had only been cooler in the first half of May 1953, when the temperature dropped to 9.7 degrees Celsius. This contributed to exceptionally good results and the increased consumption of natural gas in the first half of the calendar year 2019

The increased consumption of natural gas this year was also due to the Malženická combined cycle power plant, which in the summer of 2018 successful completed restart and testing, and since January 2019 has been launched in full operation. SPP - distribúcia, a.s., in 2019 continued to optimize its internal processes. The level of operating expenses was largely stable, but the company continues to optimize its operational activities, mainly by increasing the productivity of maintenance and procurement. In the first half of 2018 a number of changes occurred in the functioning of the gas market resulting from the amendment of Act no. 251/2012 on Energy and amending certain acts, the amendment to Decree of the

Regulatory Authority no. 223/2016 Establishing Price Regulation in the Gas Industry and partly also from the adoption of a new law, Act no. 152/2018 on Metrology and on the amendment of certain acts. SPP - distribúcia, a.s., responded operationally to changes in responded by adjusting its internal processes and procedures in relation to other gas market participants. During the period from 1.8.2018 to 31.7.2019 there were no further gas-related amendments to the stated legislation or to Act no. 250/2012 on Regulation in Network Industries.

On 17 October 2018 the Slovak Parliament approved the "big" amendment to Act no. 309/2009 on the Promotion of Renewable Energy Sources and High Efficiency Cogeneration with the comments made by SPP - distribúcia, a.s. in interdepartmental comment procedure. At the end of the year there was a parliamentary proposal to further amend this act concerning the combustion of biomass.

At the end of 2018 a legislative process was initiated to amend Act no. 235/2012 on the Special Levy on Business in Regulated Sectors and on amendments to certain acts, the main objective of which was to be a review of rules on the application and effectiveness of the special levy on businesses in regulated industries. There is currently an ongoing analysis of technical proposals for solutions within the framework of consultations on the amendment as introduced by concerned parties. In April 2019 the Regulatory Office for Network Industries finalized the initial draft Concept of Protection of Consumers qualifying as in energy poverty and, following comments made on the material, the draft concept is the subject of further evaluation. In June 2019, preparation began on a new regulatory policy for the years 2022 to 2026 and SPP - distribúcia. a.s., also in cooperation with other members of the SPNZ, was involved in the development of ideas for the development of this document. At the Ministry of Transport and

Construction of the Slovak Republic the process is still ongoing for the preparation of new legislation, specifically the Spatial Planning Act and the Construction Act. In July 2019, the first round of the dispute procedure on comments from entities took place, the second round is scheduled for August 2019.

At the end of 2018 the Ministry of Economy of the Slovak Republic presented a draft Integrated National and Climate plan, which was prepared in conformance with Regulation of the European Parliament and Council (EU) 2018/1999 on the Management of the Energy Union and on Climate. SPP - distribúcia, a.s. commented on the draft plan first individually and after its submission to the EC it subsequently commented upon its cooperation with SPP a.s., eustream a.s. and NAFTA a.s. The plan is currently being finalized. In February 2019 the Slovak Government has approved a new strategy for the environmental policy of the Slovak Republic in 2030, called "Greener Slovakia".

SPP - distribúcia, a.s., through its working groups became involved in the preparation of the low-carbon development strategy, SR 2030 with a view to 2050 for selected sectors of economic activities.

It is important that all the mentioned documents (Strategy for Environmental Policy in 2030, low-the carbon study as a basis for low-carbon strategies of the Slovak Republic up to 2030 with a view to 2050 and the design of integrated national and Climate Plan) take into account the medium-term extremely positive role of natural gas in tackling poor Slovak air quality and reducing greenhouse gas emissions (mainly through compensation of highemissions solid fuel with low-emissions natural gas). In the long term, the challenge for the gas sector for "greening" of natural gas through the development of support for biomethane or hydrogen or the integration of synmethane manufactured with electricity from carbon-free sources.

# ECONOMIC RESULTS OF SPP - DISTRIBÚCIA, A.S.

SPP - distribúcia, a.s., achieved in the financial year 2019 revenues from the distribution of natural gas of 400.09 million euros. To ensure revenues from sales of services, the Company incurred operating expenses, which reached a level of 295.95 million euros. The predominant items of operating expenses were mainly depreciation and amortization, costs of gas storage and personnel costs. The company therefore achieved profit before tax of EUR 109.3 million and so ended the fiscal year 2019 with a profit after tax of 77.78 million EUR.

### Comparison of the structure of profit after tax (in mil. EUR)

	2019**	2018*
Natural gas distribution	400.09	231.58
Other revenue	22.95	18.07
Operating costs	-295.95	-108.4
Profit/loss from financial activities	-17.79	-10.39
Pre-tax profit	109.30	130.86
Income tax	-31.52	-33.23
Profit after tax	77.78	97.63

\* 7-month period ended 31.7.2018

\*\* 12-month period ended 31.7.2019

# ASSET AND CAPITAL STRUCTURE

# ASSETS

Total assets of the company as of the balance sheet date of the financial statements amounted to 4 599.02 million euros, compared to 2018 this was an increase of 1 911.56 million euros. The increase was due to changes in accounting policies - the transition from the "cost model" to the "fair value model" for gas in accordance with the international standards of IFRS and IAS. Other items of assets are stated at historical cost less accumulated depreciation and accumulated losses from impairment. Fixed assets with a value of 4 040.72 million euros accounted for 87.86% of total assets. The most significant items of property were the main distribution pipelines, control stations, technologies and facilities of the distribution networks. In the 2019 financial year, the company spent 32.36 million on the acquisition of fixed assets, directed mainly at the renovation of the network. The company did not spend any funds on activities in research and development this year.

Compared to 2018, current assets increased by 122.49 million EUR and as of the balance sheet date of the financial statements had reached the value of 558.30 million, representing 12.14% of total assets. The largest share in their structure was mainly receivables and prepayments, inventories and cash or cash equivalents.

### Comparison of the structure of assets (in mil. EUR)

	2019**	2018*	2019**	2018*		
Non-current assets	4 040.72	2 251.65	87.86 %	83.78 %		
Current assets	558.30	435.81	12.14 %	16.22 %		
* 7-month period ending 31.7.2018  ** 12-month period ending 31.7.2019						

# EQUITY AND LIABILITIES

There was also a change in the capital structure of SPP - distribúcia, a.s., specifically in capital funds. The proportion between own and outside sources of funding increased, with own resources continuing to outweigh outside sources of funding and accounting for 65.77% of total sources of coverage of assets. Equity this year reached a value of 3 024.80 million euros, representing an increase of 90.66% over the previous period. The increase was due to changes in accounting policies - the transition from the "cost model" to "fair value model" for gas in accordance with the international standards of IFRS and IAS. Other items of assets are stated at historical cost reduced by accumulated

depreciation and accumulated impairment losses. The equity consisted mainly of share capital, the legal reserve fund, retained earnings and results of operations for the period. The share capital entered in the Commercial Register is one share with a nominal value of 1 200 million euros. The statutory reserve fund and other funds from capital contributions reached, as of the balance sheet date, 1 697.04 million euros. The economic result for 2018 was

a profit of 97.63 million euros and it was paid sole shareholder of the company in the form of a dividend. The distribution of profit for the year 2019 amounting to EUR 77.78 million euros is to be decided by the General Meeting. The board's proposal to the

general meeting is the payment of profit in full to the sole shareholder, in the form of a dividends. The liabilities of the company accounted for 34.23% coverage of the company's assets as of the balance sheet date of the financial statements amounting to EUR 1 574.22 million euros. The bulk of the total liabilities consisted of long-term liabilities totalling 1 404.53 million euros. Their most substantial items were deferred tax liabilities and loans and bonds. which made up 98.63% of long-term liabilities. Current liabilities amounted, as of the balance sheet date, to a value of 169.70 million euros, in comparison with the previous year this was an increase of 68.32 million EUR.

### Comparison of the structure of liabilities (in million euros)

	2019**	2018*	2019**	2018*		
Equity	3 024.80	1 586.51	65.77 %	59.03 %		
Liabilities	1 574.22	1 100.95	34.23 %	40.97 %		
* 7-month period ended 31.7.2018 ** 12-month period ended 31.7.2019						

### The structure of shareholdings as of 31.7.2019 was as follows:

SPP Infrastructure, a.s.	1 share	100 %

# SUMMARY RESULTS

The development of the state of assets, capital structure and results of operations for SPP - distribúcia,

a.s., for the years ending 31 July 2019 and 31 July 2018 in accordance with the separate financial statements have been prepared in accordance with International Financial Reporting Standards as adopted by the EU.

### Balance sheet (data in thousands. EUR)

ASSETS	2019**	2018*
FIXED ASSETS		
Property, plant and equipment	4 027 294	2 235 709
Investments in subsidiaries	1 000	1 000
Intangible assets and other assets	12 025	14 936
Loans provided	405	0
Fixed assets total	4 040 724	2 251 645
CURRENT ASSETS		
Stock	146 199	135 569
Receivables and prepayments provided	289 449	236 038
Contractual assets	11 107	10 217
Tax receivables and income tax	0	8 367
Cash and cash equivalents	111 468	45 625
Loans provided	75	0
Total current assets	558 298	435 816
TOTAL ASSETS	4 599 022	2 687 461
EQUITY AND LIABILITIES		
CAPITAL AND RESERVES		
Shareholder equity	1 200 000	1 200 000
Legal reserve fund and other funds	1 697 044	288 877
Retained earnings	49 978	0
Profit or loss for the current period	77 775	97 635
Total equity	3 024 797	1 586 512 🗾
LONG-TERM LIABILITIES	1 404 529	999 576
CURRENT LIABILITIES	169 696	101 373
Total liabilities	1 574 225	1 100 949
EQUITY AND LIABILITIES	4 599 022	2 687 461
* 7-month period ended 31.07.2018 ** 12-month period ended 31.07	2019	

#### Income statement (data in thousands. EUR)

	2019**	2018*
Natural Gas Distribution	400 088	231 581
Other revenue	22 951	18 072
Operating costs	- 295 945	-108 397
Operating profit	127 094	141 256
Financial revenue	262	172
Financing costs	-18 052	-10 563
PRE-TAX PROFIT	109 304	130 865
Income tax	-31 529	-33 230
PROFIT FOR THE PERIOD	77 775	97 635

\* 7-month period ended 31.07.2018 \*\* 12-month period ended 31.07.2019

#### Statement of cash flows (data in thousands. EUR)

OPERATING ACTIVITIES	2019**	2018*
Cash flows from operating activities	316 523	200 2269
Interest paid	-13 629	-13 409
Interest received	244	236
Income tax paid	-49 792	-41 155
CASH FLOW FROM OPERATING ACTIVITIES	253 346	145 898
CASH FLOW FROM INVESTMENT ACTIVITIES	-178 078	-153 093
CASH FLOW FROM FINANCING ACTIVITIES	- 9 425	-1 815
NET INCREASE IN CASH AND CASH EQUIVALENTS	65 843	-9 010
CASH AND CASH EQUIVALENTS AT BEGINNING OF PERIOD	45 625	54 635
CASH AND CASH EQUIVALENTS AT END OF PERIOD	111 468	45 625

\* 7-month period ended 31.07.2018 \*\* 12-month period ended 31.07.2019

### EVENTS OF SPECIAL IMPORTANCE THAT OCCURRED AFTER THE END OF THE ACCOUNTING PERIOD FOR WHICH THIS ANNUAL REPORT IS PREPARED

After 31 July 2019 there were no events that would require alteration to or disclosure in the annual report.

# STATEMENT ON COMPLIANCE WITH THE CODE OF CORPORATE GOVERNANCE IN SLOVAKIA

In administration and management, SPP - distribúcia complies with the Code of Corporate Governance in Slovakia issued by the Central European Corporate Governance Association. The Code is publicly available at the Association's website

## GENERAL MEETING

The General Meeting is the supreme body of the company through which the shareholders participate in the management of the company. Each shareholder has rights through which they exert their influence in the company:

- a. The right to participate in the management of the company, to a share in the profit and liquidation balance of the company in case of its winding up with liquidation. The shareholder exercises the right to participate in the management of the company by voting at General Meeting; the shareholder must respect the organizational measures valid for the course of the General Meeting. At the General Meeting the shareholder has the right to request information, explanations relating to matters of the company or issues concerning the controlled persons, to submit proposals to the agenda of the General Meeting and to be elected to bodies of the company;
- b. A shareholder is entitled to a share in the profit of the company (a dividend) that the General Meeting has designated for distribution. A shareholder is not obliged to return a dividend received in good faith to the company;
- c. To the extent permitted by applicable legislation (including Energy Act No. 251/2012 Coll.), a shareholder is entitled to inspect the minutes of meetings of the Supervisory Board, while being obliged to maintain confidentiality

www.cecga.org. Our aim is the implementation of and compliance with the various principles of the Code, demonstration of the process of their implementation, while issuing a statement on corporate governance. In the financial year 2018, the company

of the information thus obtained;

- d. The right to vote at General Meeting

   the shareholder's number of votes
   is determined by the ratio of the
   nominal value of their shares to the
   share capital;
- e. Any transfer of shares shall be subject to the approval of the General Meeting. The General Meeting may refuse a transfer of shares if it is in conflict with the company's Articles of Association or the shareholders agreement.

The General Meeting performs the following functions:

- a. Election and dismissal of members of the Supervisory Board;
- Election and dismissal of members of the Board of Directors;
- c. Changes in the Articles of Association, the statute of the Supervisory Board or the statute of the Board of Directors;
- d. Change in the share capital;
- e. Merger, fusion, split-up, change of legal form, winding up with liquidation or other significant changes in the corporate structure of the company;
- f. Decision on the appointment of a liquidator of the company and determination of remuneration of the liquidator;
- g. Decision on the distribution of any dividends by the company or distribution of other payments arising from shares;
- h. Decisions on the increase or decrease in the share capital of the company;

applied the Code of Corporate Governance without deviations. Pursuant to Article 20 (6) of Act No. 431/2002 Coll. on accounting as amended, the company presents the following Statement:

- Approval of ordinary individual, extraordinary individual, ordinary consolidated or extraordinary consolidated financial statements of the company;
- j. Decisions on the allocation of profit of the company, including the determination of the amount of dividends and any royalties, and on the method of settlement of any company's losses;
- becisions on changes in the rights linked to any type of the company's shares;
- Decisions on the conversion of registered shares to bearer shares and vice versa;
- m. Decisions on the limitation or exclusion of the preferential right of a shareholder to subscribe newly issued shares of the company in accordance with and subject to conditions laid down by law;
- n. Approval of a contract on the transfer of the company's business and contract on the transfer of a part of the company's business;
- Any substantial change in the nature of the core business of the company or in the manner in which the company conducts its core business;
- p. Approval of the commencement of any legal or arbitration proceedings against persons who were direct or indirect shareholders of SPP before 23 January 2013 and ceased to be shareholders of SPP no later than on 23 January 2013;
- q. Appointment of an auditor.

## BOARD OF DIRECTORS

The Board of Directors is a statutory body of the company acting on behalf of the company. The Board of Directors makes decisions on all matters related to the company. The Board of Directors has five members. Members of the Board of Directors are appointed and dismissed by the General Meeting for the period of four years. When electing or dismissing a member of the Board of Directors, the General Meeting may determine that their election to or dismissal from the office is effective at a later date than on the date when the decision of the General Meeting was taken.

The Board of Directors:

- Manages the business of the company and ensures all of its operational and organizational matters;
- b. Convenes the General Meeting;
- c. Exercises employer rights;
- d. Implements resolutions of the General Meeting, or written

decisions of the sole partner;

- e. Ensures prescribed book-keeping and keeping of other records, books and other documents of the company;
- f. Submits reports to the General Meeting;
- g. Submits materials to the Supervisory Board for consideration;
- h. Prepares an annual budget and business plan of the company.

## SUPERVISORY BOARD

The Supervisory Board is the supreme control body of the company. It supervises the activities of the Board of Directors and the performance of business activities of the company. The Supervisory Board of the company has six members. Two-thirds (2/3) of the members of the Supervisory Board are elected and dismissed by the General Meeting. One-third (1/3) of the members of the Supervisory Board are elected by employees of the company for a period of five years, if so required within that scope by the mandatory provisions of Slovak law at the time of election of the members of the Supervisory Board. Meetings of the Supervisory Board are convened by its chairman at least every three months.

The Supervisory Board reviews procedures in the matters of the company and is entitled at any time to inspect accounting documents, files, and records related to the activities of the company and to establish the standing of the company. The Supervisory Board also checks and - to the extent permitted by law (in particular by the Energy Act) submits to the General Meeting the conclusions and recommendations resulting from its monitoring activities related to:

- a. Fulfilment of tasks assigned by the General Meeting to the Board of Directors;
- b. Compliance with the Articles of Association of the company and relevant legislation with regard to the company's activities;

c. Economic and financial activities of the company, accounting, records, accounts, the state of the company's assets, its liabilities and receivables.

The Supervisory Board reviews and - to the extent permitted by law (in particular by the Energy Act) - may submit to the General Meeting reports related to:

- a. Proposals by the Board of Directors for the dissolution of the company;
- b. Proposals by the Board of Directors for the appointment of a liquidator of the company;
- Proposals by the Board of Directors regarding an individual annual budget and business plan of the company;
- d. Reports of the Board of Directors.

## COMMITTEES

SPP - distribúcia, a.s. has used a legal exemption from the obligation to establish an audit committee directly at the level of SPP - distribúcia, a.s., and ensured that activities of the audit committee would be performed by a committee established at the level of the parent company SPP Infrastructure, a. s., because the parent company SPP Infrastructure, a. s. also fulfils conditions of the Act on Statutory Audit for establishment of an audit committee and therefore they have established such a committee. The Audit Committee established

at the level of the parent company SPP Infrastructure, a. s. performs its activities for SPP - distribúcia, a.s. on the basis of a business and legal contract on the provision of services.

The Audit Committee must have at least 3 members. The committee members are appointed by the General Meeting. At least one Committee member must have professional experience in the area of accounting or statutory audit and all members as a whole must have qualifications suitable for the sector in which the accounting entity operates. An absolute majority of members as well as the chairman of the Committee (elected by members of the Committee or by the Supervisory Board) must be independent. An independent member is an individual who is not connected by property or personally with the accounting entity or its subsidiary, its partners, members of statutory bodies and statutory auditor of the accounting entity, and who is not their close person and does not receive from the accounting entity or its subsidiary any other income than the remuneration for the work in the Supervisory Board or Audit Committee.

## MANAGEMENT METHODS

For its management, the company mainly uses methods of direct management, methods combining direct and professional (indirect) management, and project management methods. Direct management is generally based on setting goals, tasks and directions, and on the operational guidance of activities of the managed organizational unit or employee. Professional (indirect) management is based on the use of internal control mechanisms, determination of the scope for self-management and organization of own work of the managed organizational unit or employee, as well as on the application of advanced economic incentives that are consistent with effective risk management. Project management assumes temporary allocation of specific organizational units or employees and their temporary subordination to the project leader within the specified scope in order to achieve objectives of the project.

## INTERNAL CONTROL SYSTEM AND RISK MANAGEMENT

Internal control at all levels of the organizational structure serves to reveal preventively any potential risk occurrence in the company. The internal control system includes all the forms of continuous control measures, procedures and mechanisms in individual departments.

The internal control system of SPP - distribúcia was implemented through the adoption of internal management acts which regulate the performance of internal controls and internal audits by internal employees. The controls are performed by employees directly participating in individual processes, managers of individual units or employees authorized by them, who are responsible for controlled processes and control results, or by internal auditors.

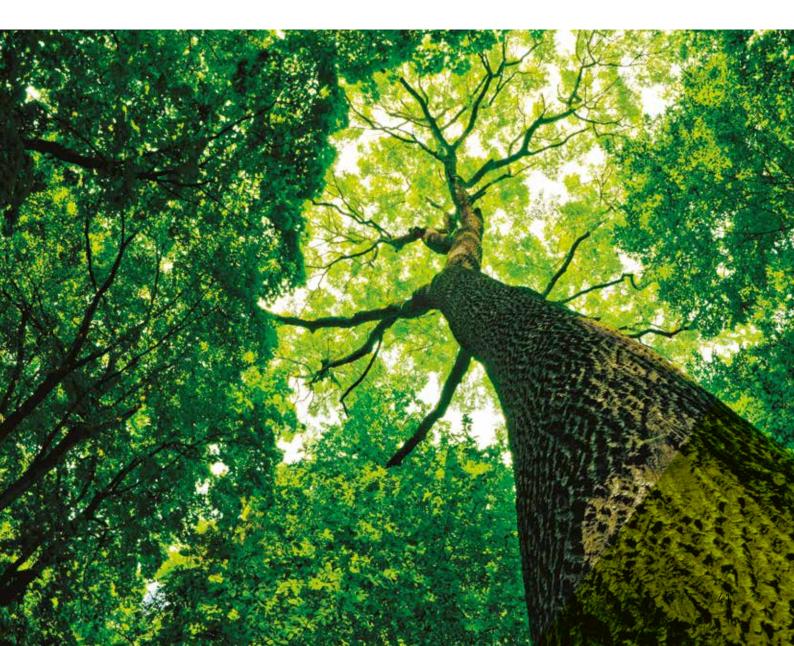
Control results are submitted to relevant bodies of the company on a regular basis. Timely adoption of preventive measures ensures the effective adjustment of key processes. Within risk management,

SPP - distribúcia monitors, evaluates and manages in particular the regulatory, market, financial, operating, environmental, personnel, media risks, as well as their influence on the financial statements. Thanks to the action plans adopted by the company management, the influence of risks on company operation is continuously decreased.

## SHARE CAPITAL OF THE COMPANY

The share capital of the company amounts to EUR 1,200,000,000 and is structured as follows: Issue No. (CEM): LP0001508566 Nominal value: EUR 1,200,000,000 Type: ordinary share Form: certificated Class: registered share Percentage share in share capital: 100% Admitted to trading: 0 pc The share capital structure does not include shares whose owners would have special rights of inspection. The company has no knowledge of any agreements between holders of securities which may result in restrictions as to the transferability of securities and the limitation of voting rights.

The company has not entered into any agreements which take effect, alter, or terminate as a consequence of a change in the control conditions related to the takeover bid. The company has not entered into any agreements with the members of its bodies or employees on the basis of which they shall be granted compensation, if their position or employment is terminated by resignation, notice by the employee, their dismissal, notice of dismissal by the employer without indication of the cause, or if employment is terminated as a result of the takeover bid.



# REPORT ON THE IMPLEMENTATION OF MEASURES ADOPTED IN THE COMPLIANCE PROGRAM OF THE DISTRIBUTION NETWORK OPERATOR FOR THE PERIOD 1.8.2018 – 31.7.2019

- 1. The Compliance Program is an internal regulation the distribution network operator SPP - distribúcia, a.s., which in accordance with the requirements of Act no. 251/2012 on Energy and amendments to certain acts, determines measures to ensure non-discriminatory behaviour of the distribution network operator, which is part of a vertically integrated undertaking. The compliance programme defines the specific obligations of employees aiming to eliminate possible discriminatory behaviour by the distribution network. The last updated compliance programme entered into force on 1.12.2015 and has regulation no: D.RM.04.07.06.
- The compliance programme sets out the following measures:

   (a) obligations ensuring the
  - independence of the distribution network from the other activities not related to distribution of gas,
  - (b) obligations ensuring nondiscriminatory behaviour of the distribution network in providing information,
  - (c) obligations ensuring nondiscriminatory conditions of

service of the distribution network for gas market participants,

- (d) conditions relating to the manager of the compliance programme, including appointment and removal,
- (e) activities of the manager of the compliance programme including training of employees of the distribution network operator about the compliance programme and the operations staff focused on compliance with the compliance programme,
- (f) obligations ensuring disclosure of the compliance programme, control and preparation of an annual report on the implementation of the compliance programme.
- The fulfilment of measures in the compliance programme in the period from 01.8.2018 to 31.7.2019 was ensured mainly as follows:

   (a) SPP - distribucia, a.s. as the distribution network operator is set up as a separate company and its organizational structure
  - is arranged so as to ensure independence of all the activities

of the distribution network related to gas distribution from other activities of vertically integrated undertakings that are not related to gas distribution,

- (b) compliance with the nondiscriminatory approach in providing information intended for participants of the gas market and in the provision of the services of the distribution network operator,
- (c) the internal procedures of the distribution networks implement measures to ensure nondiscriminatory behaviour in accordance with the programme of compliance,
- (d) Disclosure of the compliance programme; for employees of the distribution network operator it is available in an electronic database of legislation and to other gas market participants on the website of the distribution network,
- (e) carrying out checks for compliance with the compliance program. In the period from 1.8.2018 to 31.7.2019, the compliance program manager, for example, verified compliance

with non-discriminatory access to the distribution network for the provision of information in the performance of services for distribution system users for handling requests, claims and customer complaints. It also checked compliance with the prohibition of insider information in its own name for those employees that have access to such confidential information.

 Based on the decision of the shareholder on 14.5.2014 SPP Infrastructure, a.s. became the sole shareholder of SPP - distribúcia, a.s. and the supplier of gas to the company Slovenský plynárenský priemysel, a.s. and it is no longer part of a vertically integrated company which includes SPP - distribúcia, a.s. this will ensure complete independence of the distribution system from the activities related to gas supply. In the period from 1.8.2018 to 31.7.2019, on the basis of contracts, SPP - distribúcia, a.s. received only rental services from Slovenský plynárenský priemysel, a.s.

5. The manager of the compliance programme of the distribution network operator in the period from 1.8.2018 to 31.7.2019 found no breach of the obligations set out in the compliance program.

In Bratislava, dated 6.8.2019

Kachul

Ing. Milan Kachút manager of the compliance program distribution network operator SPP - distribúcia, a.s.

# Deloitte.

Deloitte Audit s.r.o. Digital Park II, Einsteinova 23 851 01 Bratislava Slovak Republic

Tel: +421 2 582 49 111 Fax: +421 2 582 49 222 deloitteSK@deloitteCE.com www.deloitte.sk

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#### SPP – distribúcia, a.s.

#### **INDEPENDENT AUDITOR'S REPORT**

To the Shareholders, Supervisory Board and Board of Directors SPP - distribúcia, a.s. and the Audit Committee:

#### **REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS**

#### Opinion

We have audited the financial statements of SPP – distribucia, a.s. (the "Company"), which comprise the statement of financial position as at 31 July 2019, the income statement and the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Company as at 31 July 2019, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS) as adopted in the European Union (EU).

#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company in accordance with the provisions of Act No. 423/2015 Coll. on Statutory Audit and on Amendment to and Supplementation of Act No. 431/2002 Coll. on Accounting, as amended (hereinafter the "Act on Statutory Audit") related to ethical requirements, including the Code of Ethics for Auditors that are relevant to our audit of the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Key Audit Matters**

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Description of the most significant assessed risks of material misstatement, including assessed risks of material misstatement due to fraud	Summary of the auditor's response to the risks
Estimated Revenues from Gas Distribution	
<ul> <li>The Company recognises revenues from natural gas distribution based on regulated prices and the quantity of distributed gas to end customers. A portion of revenues from natural gas distribution to retail customers and households is recognised based on estimates, as the volume of natural gas distributed to such customers is determined by a meter reading of the consumed gas after the end of the reporting period.</li> <li>Revenue estimates are software-based using input data from management and an external data provider. Revenue estimate calculations require Company management to apply a significant degree of judgment, especially as regards the following assumptions:</li> <li>a) Estimated quantity of distributed natural gas depending on measured temperatures in individual off-take categories;</li> <li>b) Own consumption estimate;</li> <li>c) Changes in natural gas accumulation in the distribution network.</li> </ul>	<ul> <li>Our audit procedures included, inter alia:</li> <li>An assessment of the appropriateness and reliability of the procedure and method used by management to determine the estimates;</li> <li>Testing the accuracy of a sample of data based on which the estimate is made, including the reconciliation of input parameters to internal and external underlying documentation;</li> <li>Testing whether the assumptions used are appropriate given the measurement objective in compliance with accounting standards;</li> <li>An assessment of the effectiveness of the design and operation of the controls over the estimate determination;</li> <li>An assessment of changes to the relevant information system, assessment of IFRS requirements to recognise the accounting estimate in the financial statements.</li> </ul>

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See Note 3d) to the financial statements	
<ul> <li>The Company owns property, plant and equipment, which comprises the natural gas distribution network in Slovakia in the amount of EUR 4.1 billion (after the fair value remeasurement of gas pipelines). As at each reporting date, the Company makes an assessment whether the carrying amount of the distribution network is impaired by calculating the present value of future cash flows arising from the Company's operation. An impairment test of assets requires determining the estimates of the following key calculation inputs:</li> <li>Future fees the Company is entitled to charge for its distribution services under the price regulation regime;</li> <li>Natural gas volumes that will be distributed in the future;</li> <li>The discount rate specific to the assets owned by the Company;</li> <li>Associated capital and operating expenditures.</li> <li>The above assumptions require management to make highly-subjective judgments regarding long-term periods.</li> </ul>	<ul> <li>Our audit procedures included, inter alia:</li> <li>A discussion with senior management of the assessment of the existence of impairment indicators, management conclusion that there were no such indicators as at 31 July 2019;</li> <li>An assessment of the assumptions and methods used by the Company when calculating the distribution network's value, mainly those relating to the discount rate and future revenue growth forecast;</li> <li>An examination of the model's mathematical basis;</li> <li>A retrospective review of the assumptions used in the model in the previous year;</li> <li>An assessment as to whether available information regarding the outlook of the regulation regime to be applied in the future is adequately reflected in the model.</li> </ul>
Fair Value Revaluation of Gas Pipelines	
See Note 3d) to the financial statements In the 2019 financial year, the gas pipelines are recognised in the balance sheet at a remeasured value representing their fair value as at the remeasurement date less potential subsequent accumulated depreciation and subsequent accumulated losses from permanent impairment. The first remeasurement was made as at 1 August 2018. The asset remeasurement was carried out by an independent expert. The revaluation surplus amounting to EUR 1 955 million was credited to the revaluation reserve as at 1 August 2018. The decrease in the net book value of the gas pipelines arising from the remeasurement was charged to profit and loss in the amount of EUR 39 million.	<ul> <li>Our audit procedures included, inter alia:</li> <li>A verification of the independence of the expert who prepared the expert opinion;</li> <li>An assessment of the methods and assumptions used by the expert to determine the fair value of assets and a review of average prices used for the fair value calculation;</li> <li>A review of the approach used by the expert to determine the remaining useful lives of assets;</li> <li>An assessment of the mathematical correctness of the fair value calculation for gas pipelines;</li> <li>A reconciliation of the completeness and accuracy of gas pipeline data provided to the expert for the remeasurement;</li> <li>A reconciliation of the correctness of the calculation and recognition of the revaluation reserve as at 1 August 2018;</li> <li>An evaluation of the presentation of the</li> </ul>

#### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRS as adopted in the EU, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting, unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

This is an English language translation of the original Slovak language document.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or
  error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is
  sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material
  misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion,
  forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
  are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness
  of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

#### **REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS**

#### Report on Information Disclosed in the Annual Report

The statutory body is responsible for information disclosed in the annual report prepared under the requirements of the Act on Accounting No. 431/2002 Coll. as amended (the "Act on Accounting"). Our opinion on the financial statements stated above does not apply to other information in the annual report.

In connection with the audit of financial statements, our responsibility is to gain an understanding of the information disclosed in the annual report and consider whether such information is materially inconsistent with the financial statements or our knowledge obtained in the audit of the financial statements, or otherwise appears to be materially misstated.

We evaluated whether the Company's annual report includes information whose disclosure is required by the Act on Accounting.

Based on procedures performed during the audit of the financial statements, in our opinion:

- Information disclosed in the annual report prepared for the year ended 31 July 2019 is consistent with the financial statements for the relevant year; and
- The annual report includes information pursuant to the Act on Accounting.

Furthermore, based on our understanding of the Company and its position, obtained in the audit of the financial statements, we are required to disclose whether material misstatements were identified in the annual report, which we received prior to the date of issuance of this auditor's report. There are no findings that should be reported in this regard.

#### Other reporting obligations as required by Regulation (EU) No. 537/2014 of the European Parliament and of the Council of 16 April 2014 on specific requirements regarding statutory audit of public interest entities

#### **Appointment of the Auditor**

We were appointed as the statutory auditor by the Company's General Meeting on 31 July 2019. The length of our total uninterrupted engagement including previous renewals of the engagement (extensions of the period for which we were appointed) and our reappointments as the statutory auditors is 10 years.

#### **Consistency with the Additional Report to the Audit Committee**

Our audit opinion expressed herein is consistent with the additional report prepared for the Company's Audit Committee, which we issued on the same date as the date of this audit report.

#### **Non-Audit Services**

We did not provide the Company with any prohibited non-audit services referred to in Article 5 (1) of Regulation (EU) No 537/2014 of the European Parliament and of the Council of 16 April 2014 on specific requirements regarding the statutory audit of public-interest entities and remained independent of the Company when conducting the audit.

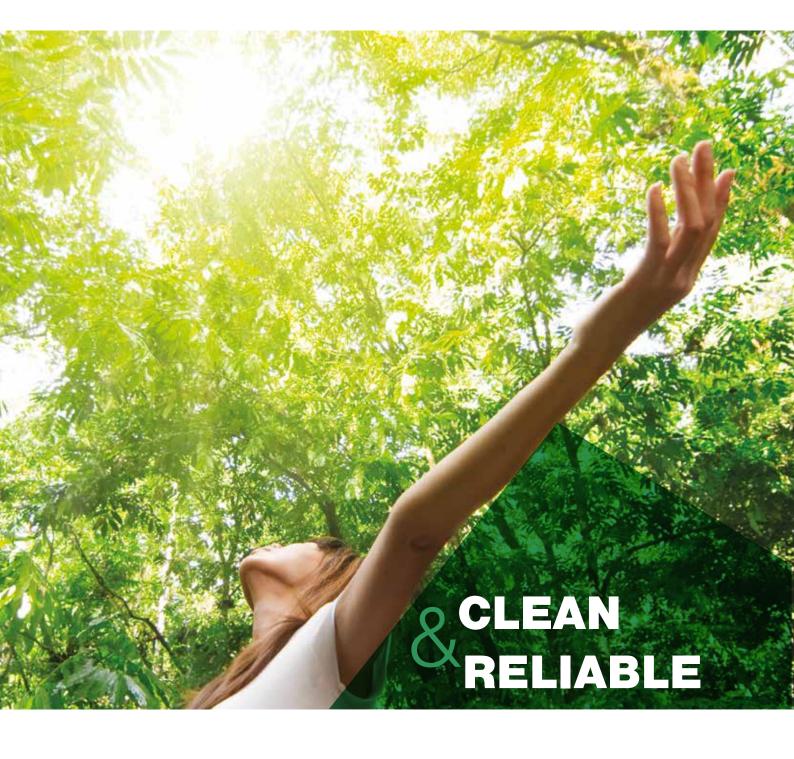
Other than statutory audit services and services disclosed in the annual report or financial statements, we provided no other services to the Company and its controlled undertakings.

Bratislava, 6 September 2019

Ing. Ján Bobocký, FCCA Responsible Auditor Licence UDVA No. 1043

On behalf of Deloitte Audit s.r.o. Licence SKAu No. 014

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# PROSPECTS OF THE COMPANY

Increasing efficiency and finding synergies within the company is another important area where we were successful last year and we will continue developing this in the future. Know-how of implementation of the reconstruction of local networks performed in-house is moving to a higher level of mastery of demanding reconstruction in larger cities and other densely populated areas.

Continuously improving safety is our priority area to which are very actively devoting energy and we will invest in it in the future. We see safety as a strategic priority; therefore, we are emphasizing the development of models that enable us to define an adequate scope of maintenance based on the state of a particular asset and the level of risk that is associated with its operation. Modelling risk has been successful for us in the past, for example in terms of maintenance of control stations, therefore we will continue to invest in the development of innovative approaches to determine the technical condition of our assets.

We will continuously focus customer service on increasing the level of services mainly by digitizing them. Due to the accessibility of our online form 24/7 on the website of our company, our customers find connecting to natural gas much easier, more comfortable, and according to the results of last year it is also still attractive. In the second half of 2019 and especially in 2020, we plan to extend these new functionalities aiming to further simplify and making the process of connecting to the distribution network more pleasant for our customers.

In terms of marketing support, connecting new points of supply to the

distribution network of natural gas in the second half of 2019 and 2020, will focus mainly on the promotion of the objective economic benefit from preparing heat from natural gas in new and renovated family houses of the new energy class A1 and the promotion of the exceptional environmental friendliness of preparing heat from natural gas. This promotion will be implemented by strengthening communication through modern communication channels such as social networks, Google and YouTube. In the campaign "Natural gas is 3E" We will continue in the form of professional and non-specialist media articles, videos on, social networks, radio spots and ads in relevant print and broadcast media to continue to raise awareness among the general public.

Another key piece of information that will be communicated to the public through modern electronic means is that the production of heat through efficient and ecological facilities based on natural gas qualifies for the design and construction of buildings in energy class A1.

As for the existing houses, the preparation of heat from natural gas will be promoted as an environmentally friendly alternative to burning fossil fuels in obsolete equipment, which is the main source of poor air quality in Slovakia.

The Strategy of Slovak Environmental Policy up to 2030, low-carbon study as a basis for low-carbon strategies SR 2030 with a view to 2050 and the draft Integrated National and Climate Plan, the creation of which was participated in through working groups, we take into account the medium- the extremely positive role natural gas in tackling poor air quality in Slovakia and reducing greenhouse gas emissions (mainly through replacement of high emission solid fuel by low-emission natural gas). In 2019 and 2020 we will also vigorously pursue internal analysis of options for "greening" natural gas distributed by our company, either through development of support for biomethane or hydrogen syn-methane manufactured with electricity from carbon-free sources, which at the same time we perceive as a challenge for the whole gas sector in Slovakia.

Streamlining the performance of our operating activities remains our permanent effort. Specifically, in the areas of procurement, improving labour productivity in the maintenance and optimization of the cost of managing real estate property and the fleet.

In the future we also want to continue to be flexible in responding to our customers' needs and to developments in the energy market. The objectives of the forthcoming financial year will be achieved by ensuring a high level of safety of our operating activities, continuously improving operational efficiency and investment, improving access for customers and increasing the involvement of our employees. Implementation of information campaigns to promote air protection through the use of natural gas will continue to educate the general public and identify the environmental friendliness, cost advantages and energy efficiency of natural gas. As a stable, reliable and efficient provider of natural gas distribution services we will make every effort to create value for our customers, employees and shareholders.

# CONTACTS

#### SPP - distribúcia, a.s.

Mlynské nivy 44/b 825 11 Bratislava 26 Slovak Republic

www.spp-distribucia.sk

#### Emergency line - gas:

Tel.: 0850 111 727 (charged at the price of local call)

#### Customer line for connection to the distribution network:

Tel.: 0850 269 269 (charged at the price of local call) Customer line is in operation on working days from 7:00 a.m. to 8:00 p.m. E-mail: pripajanie@distribuciaplynu.sk On-line forms: www.spp-distribucia.sk/sk\_online-aplikacie

#### Contract relations between SPP - distribúcia, a.s. and gas suppliers:

Tel.: +421 2 2040 2011 Secretariat of the Distribution Services E-mail: distribucia@spp-distribucia.sk

#### Microsite on natural gas:

www.oplyne.info

#### Complaints regarding services of SPP - distribúcia, a.s.:

E-mail: reklamacie@spp-distribucia.sk

#### Public relations:

Mgr. Milan Vanga, External Communication Manager Tel.: +421 2 2040 2020 GSM: +421 903 510 505 E-mail: milan.vanga@spp-distribucia.sk

CONTACTS



#### SPP - distribúcia, a.s.

Mlynské nivy 44/b 825 11 Bratislava Slovak Republic www.spp-distribucia.sk